



### This Issue

- 2024 Member Survey Results
- Client Spotlight: Kay Radio & Electronics
- New Clinic Openings
- Welcome New Clients



# Access The Care You Need Today

A range of high-quality healthcare is available at your local Access2day Health Clinic!

### Stop by today for your

Access2Care Access2Exams Access2Testing Access2Wellness Access2Prevention

## **Survey Results: Your Feedback Matters!**

At Access2day Health, we're deeply committed to providing our members with high-quality, convenient care at zero cost. We're thrilled to share the results of our 2024 member survey, which saw the highest participation in five years! Thank you to everyone who took the time to provide feedback.

### Here are the key takeaways

**98.8**% of members reported being satisfied or extremely satisfied with their Access2day clinic experience.

**97.8%** of respondents shared that Access2day Health has positively impacted their overall health, helping them stay proactive about their well-being.

**88.3%** of members have visited an Access2day clinic more than once, demonstrating how integral our services are to their healthcare routines.

**8.6%** noted that Access2day helped them avoid an expensive and time-consuming trip to the emergency room, saving both time and money.

These numbers reinforce the value we strive to bring to our members: fast, accessible, and high-quality care without the hassle of long wait times or out-of-pocket expenses. One member summarized their experience perfectly:

"Access2day is the MVP of my health plan! I love that I can walk in without an appointment, be seen quickly, and leave with the care I need—all at no cost!"

We're incredibly grateful for your trust and continued support. This year's survey results inspire us to keep innovating and enhancing our services so we can serve you even better in the year ahead. If you haven't yet experienced the convenience of Access2day Health, find your nearest clinic and see why 98.8% of our members are satisfied with their care!

Visit any Access2day clinic for \$0 cost care for you and your covered dependents!

### **Client News: Expansion Highlights at**



Mid South Extrusion

Louisiana is booming with exciting developments! In September, Midsouth Extrusion announced a \$19 million expansion, creating 61 new jobs in Mid South Extrusion, further enhancing Louisiana's contributions to innovations in industrial manufacturing. This investment highlights the growth and development happening across the state, and we're excited to see the impact on our local communities!

Find your nearest Access2day clinic here: https://access2dayhealth.com/locations



# **New Clinics Open!**

We're excited to announce new clinic openings across Louisiana:

**SouthStar Urgent Care** 1034 Homer Road, Minden, LA 318.639.4994 Mon-Fri: 8a-8p | Sat-Sun: 9a-5p

### **Patient Plus Urgent Care**

14879 Tiger Bend Rd, Baton Rouge, LA 225.257.7782 Open Daily: 9a-9p

### **SouthStar Urgent Care—Zachary** Clinic

5654 Main Street, Zachary, LA 225.314.3522 Mon-Fri: 8a-8p | Sat-Sun: 9a-5p

Don't forget to visit these new locations for no-cost care!

# **Find Your** Nearest Clinic

For the most up-to-date list of Access2day Health clinics, download our Clinic Finder App









# **Client Spotlight: Kay Radio & Electronics**

Celebrating over 65 years in business, Kay Radio & Electronics has long been a cornerstone of the Alexandria, Louisiana community. Founded by Glen Weishuhn in 1959, the company has continued to grow into a trusted provider of electronic services under the leadership of his son Dale Weishuhn and his daughter Glenda Norris which reflects on their father's legacy with pride:

"Our dad would be so proud to know that our family business is still thriving since he passed away 5 years ago. He built this company on hard work and a commitment to service, and we continue to honor that today."

As part of their employee benefits, Kay Radio joined the Access2day Health program, providing employees with no-cost, high-quality healthcare. The partnership has been instrumental in reducing emergency room visits and enhancing employee satisfaction. Glenda highlights just how important Access2day Health has become to their team:

"Our employees love the short wait times and the fact that they can get in and out quickly without having to pay for their visit. Access2day is definitely our employees' favorite benefit."

By offering convenient access to healthcare, Kay Radio & Electronics ensures that their team stays healthy and productive, while also reducing healthcare costs. This successful family business is a shining example of how companies can prioritize the well-being of their workforce through innovative benefits like Access2day Health.

Learn more about Kay Radio & Electronics at www.kayradio.com.

### **Welcome New Clients**

We're thrilled to welcome these new clients to Access2day Health:



**Brown Rogers Physical Therapy** 



**Richland Parish** Sheriff's Office



West Feliciana Parish Sheriff's Office



**Plaquemines Parish** School Board (Jan 2025)

As we continue to expand our network, we look forward to providing \$0 primary and urgent care services to these new members.

### **Did You Know?**

Your access to \$0 cost clinical care can be used at any Access2day location for primary, preventive, and urgent care services, including:

- Flu Vaccinations
- Physical Exams
- X-rays

- Labs & Diagnostics
- And Much More!



Access2day Health | P.O. Box 5882, Bossier City, LA 71171-5882 | 800.797.9503 access2dayhealth.com | customerservice@access2dayhealth.com